

About

Benetech describes its mission as 'empowering communities with software for social good.' It is a Californian nonprofit tech company that creates scalable technology solutions to address urgent social needs. They serve as a kind of bridge between the social sector and Silicon Valley – by working closely with both these communities, they try to identify needs and software solutions that can lead to a positive social change.

Challenge

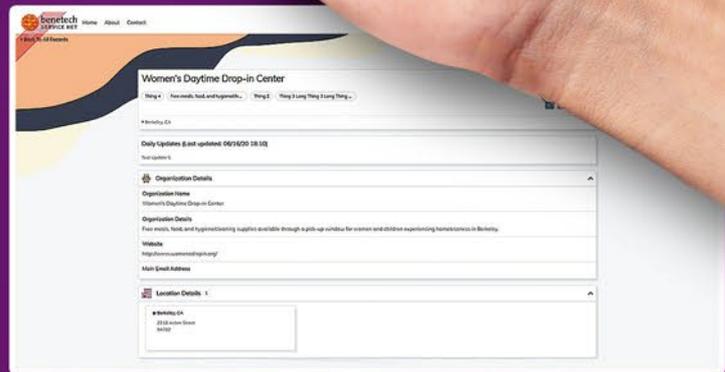
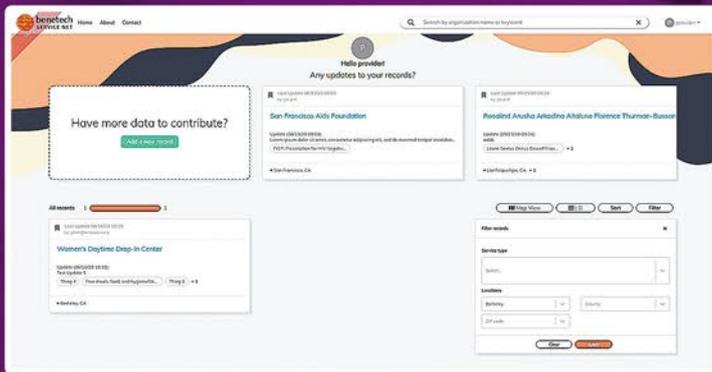
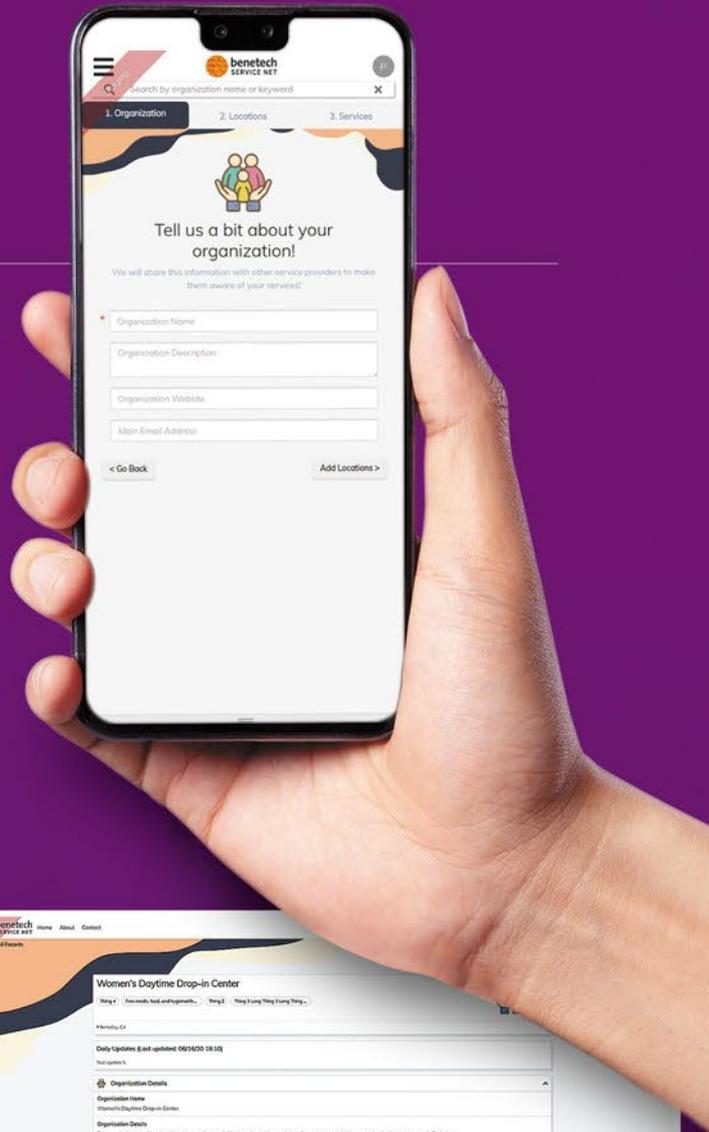
Social services providers and referral agencies help people living in poverty meet their basic needs: food, temporary shelter, healthcare, job training, legal resources, family support services, and more. However, finding accurate information on all of the latter can be very difficult and time-consuming. It refers not only to locate the right services but also to keep them up to date and comprehensive.

And that is why Service Net was built. Its aim is to make referral agencies and service providers work together to ensure that better data is available for everyone. Whether it's a roof over a person's head at night or a hot meal – thanks to Service Net, it is possible now to access accurate information on available social services.

Solution

Service Net's goal is to increase the quality and accuracy of each organization's referral database, together with reducing the cost and duplication of efforts that go into maintaining these records separately.

Service Net helps service providers and referral agencies collaborate in order to serve more people more quickly and with the right resources. They can use their expertise to contribute data such as service availability, hours, and information on who is eligible, creating an ecosystem that benefits all. Having up to date information at one's fingertips with real-time data management.





Result

Service Net helps people seeking support to find the help they need faster and more efficiently – simply through easier access to information. It also addresses the needs of those working to serve the community's most vulnerable populations. It supports the effectiveness of NGOs and social organizations in providing social services, as well as reduces the cost of maintaining other systems and improves the quality of available data. In such a way, it affects the entire social assistance sector by facilitating the use of huge amounts of data, analyzing them, and, as a result, helping to make important decisions more efficiently.



**SPRING
BOOT**



React

Technologies used
#Spring Boot (Java), #ReactJS

